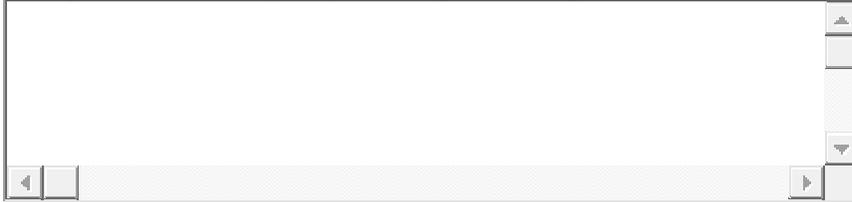


Text of the letter *In accordance with part 1 of article 7 of the Federal Law No. 59-FZ of May 2, 2006, On Procedure for Considering Appeals from Citizens of the Russian Federation, the appeal must **set out the sender's proposal, statement or complaint.**

In order to have your message examined in objective and comprehensive fashion within the set deadlines, you **must** give the address of the place where the facts, actions or events you describe took place, and also **give** your telephone for possible clarification of your message's content.



If you need to provide confirmation of your arguments, you can attach to your message documents and material in electronic form by using the Attach File function. Please note that the attached documents and materials sent this way can serve only as confirmation of the arguments set out in the text of the message.

You can attach the necessary documents and materials in electronic form in any order as two independent file attachments without archiving (embedded file) using one of the two types of accepted format:

Text (graphic) format: txt, doc, docx, rtf, xls, xlsx, pps, ppt, odt, ods, odp, pub, pdf, jpg, jpeg, bmp, png, tif, gif, pcx;

Audio (video) format: mp3, wma, avi, mp4, mkv, wmv, mov, flv.

The Presidential Executive Office information systems do not process other formats.

Users should ensure they have an internet connection using ADSL, 3G, 4G, Wi-Fi or other technology offering equivalent speed transfer and processing of files of the following size:

- Up to 5 MB — usually without any delay;
- From 5 MB to 10 MB – delays are possible;
- More than 10 MB – transfer or processing might fail.

Susan_orig_wCactus_small.jpg

Attach file NOTE: Susan attached her AVATAR by Hans

Send a letter

<http://en.letters.kremlin.ru/letters/send>