

Welcome to the Kroger Customer Satisfaction Survey.

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Welcome to the Kroger Customer Satisfaction Survey.

Please fill in the following information from your receipt.

Date:

/ / 18

Time:

:

Entry ID:

- - - - -

[Start](#)

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Customer interaction page > HTML code

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">

<html xml:lang="en" lang="en" xmlns="http://www.w3.org/1999/xhtml">

<head>

<title>Kroger Customer Satisfaction Survey - Welcome</title>

<meta content="text/html; charset=UTF-8" http-equiv="Content-Type" />

<script type="text/javascript">var AcceptedURLsArray = 'https://id.services.smg.com';</script>

<link rel="icon" type="image/x-icon" href="/Projects/KRO_CSI/images/favicon.ico" />

<link rel="shortcut icon" type="image/vnd.microsoft.icon"
href="/Projects/KRO_CSI/images/favicon.ico" />

<script type="text/javascript" src="/Common/jscript/Library.js"> </script>

<script type="text/javascript" src="/Common/jscript/DisallowIFrames.js"> </script>

<link rel="stylesheet" type="text/css" href="/Common/controls/BrandedInputs/BrandedInput.css" />

<script type="text/javascript" src="/Common/controls/BrandedInputs/BrandedInput.js"> </script>

<link rel="stylesheet" type="text/css" href="/Common/css/GlobalDesktop.css" /><!--[if lte IE 7.0]><link
rel="stylesheet" type="text/css" href="/Common/css/ie7.css" />

<![endif]-->

<!--[if lte IE 6.0]><link rel="stylesheet" type="text/css" href="/Common/css/ie6.css" />

<![endif]-->

<script type="text/javascript" src="/Common/jscript/AutoTab.js"> </script>

<link rel="stylesheet" type="text/css" href="/Projects/KRO_CSI/css/Styles.css" /><!--[if lte IE 7.0]><link
rel="stylesheet" type="text/css" href="/Projects/KRO_CSI/css/IE7.css" />

<![endif]-->
```

```
<meta name="description" content="Welcome to the Tell Kroger Customer Satisfaction Survey. We value your candid feedback and appreciate you taking the time to complete our survey. www.tellkroger.com" />
```

```
<meta name="keywords" content="www.krogersurvey.com, *krogersurvey.com, Kroger Survey" />
```

```
</head>
```

```
<body class="IndexPage CouponEntry_Complex CouponEntry_Kroger CouponEntry_Kroger CouponEntry_Kroger CouponEntry_Complex_Kroger KrogerUS US US ComplexUS PharmacyStatus_N Show_Kroger_Receipt lightSurvey PreValidation DesktopMode">
```

```
<div id="outerframe" class="BrandedRblEnabled-JS BrandedOptEnabled-JS">
```

```
<div id="headerpush"> </div>
```

```
<div id="header">
```

```
<noscript>
```

```
<p>Kroger Customer Satisfaction Survey - Welcome</p>
```

```
</noscript>
```

```
</div>
```

```
<div id="middle">
```

```
<div id="middleextratop"> </div>
```

```
<div id="content">
```

```
<form method="post" id="surveyEntryForm" action="Survey.aspx?c=311014" autocomplete="off">
```

```
<div id="surveyQuestions" class="SurveyHolder"><!-- Modules --><input type="hidden" id="JavaScriptEnabled" name="JavaScriptEnabled" value="0"/><script type="text/javascript">if (document.getElementById("JavaScriptEnabled")) { document.getElementById("JavaScriptEnabled").value = "1"; } </script><input type="hidden" id="FIP" name="FIP" value="True"/><p class="IndexHeader">Welcome to the <span style="font-weight:bold;">Kroger</span> Customer Satisfaction Survey.</p>
```

```
<p class="IndexText">Please fill in the following information from your receipt.</p>
```

```
<p class="ItemOne IndexText00"><label for="InputMonth">Date:</label></p><p class="ItemOne IndexText01"> <select id="InputMonth" name="InputMonth" title="Month">
```

```
<option value=""> -- </option><option value="01">01</option><option value="02">02</option><option value="03">03</option><option value="04">04</option><option
```

```
value="05">05</option><option value="06">06</option><option value="07">07</option><option
value="08">08</option><option value="09">09</option><option value="10">10</option><option
value="11">11</option><option value="12">12</option>
```

```
</select>
```

```
/ <select id="InputDay" name="InputDay" title="Day">
```

```
<option value=""> -- </option><option value="01">01</option><option
value="02">02</option><option value="03">03</option><option value="04">04</option><option
value="05">05</option><option value="06">06</option><option value="07">07</option><option
value="08">08</option><option value="09">09</option><option value="10">10</option><option
value="11">11</option><option value="12">12</option><option value="13">13</option><option
value="14">14</option><option value="15">15</option><option value="16">16</option><option
value="17">17</option><option value="18">18</option><option value="19">19</option><option
value="20">20</option><option value="21">21</option><option value="22">22</option><option
value="23">23</option><option value="24">24</option><option value="25">25</option><option
value="26">26</option><option value="27">27</option><option value="28">28</option><option
value="29">29</option><option value="30">30</option><option value="31">31</option>
```

```
</select>
```

```
/ <select id="InputYear" name="InputYear" title="Year">
```

```
<option value=""> -- </option><option value="17">17</option><option value="18"
selected="selected">18</option>
```

```
</select>
```

```
</p><p class="ItemTwo IndexText00"><label for="InputHour">Time:</label></p><p class="ItemTwo
IndexText01"> <select id="InputHour" name="InputHour" title="Hour">
```

```
<option value=""> -- </option><option value="01">01</option><option
value="02">02</option><option value="03">03</option><option value="04">04</option><option
value="05">05</option><option value="06">06</option><option value="07">07</option><option
value="08">08</option><option value="09">09</option><option value="10">10</option><option
value="11">11</option><option value="12">12</option>
```

```
</select>
```

```
: <select id="InputMinute" name="InputMinute" title="Minute">
```

```
<option value=""> -- </option><option value="00">00</option><option
value="01">01</option><option value="02">02</option><option value="03">03</option><option
value="04">04</option><option value="05">05</option><option value="06">06</option><option
value="07">07</option><option value="08">08</option><option value="09">09</option><option
value="10">10</option><option value="11">11</option><option value="12">12</option><option
```

```
value="13">13</option><option value="14">14</option><option value="15">15</option><option
value="16">16</option><option value="17">17</option><option value="18">18</option><option
value="19">19</option><option value="20">20</option><option value="21">21</option><option
value="22">22</option><option value="23">23</option><option value="24">24</option><option
value="25">25</option><option value="26">26</option><option value="27">27</option><option
value="28">28</option><option value="29">29</option><option value="30">30</option><option
value="31">31</option><option value="32">32</option><option value="33">33</option><option
value="34">34</option><option value="35">35</option><option value="36">36</option><option
value="37">37</option><option value="38">38</option><option value="39">39</option><option
value="40">40</option><option value="41">41</option><option value="42">42</option><option
value="43">43</option><option value="44">44</option><option value="45">45</option><option
value="46">46</option><option value="47">47</option><option value="48">48</option><option
value="49">49</option><option value="50">50</option><option value="51">51</option><option
value="52">52</option><option value="53">53</option><option value="54">54</option><option
value="55">55</option><option value="56">56</option><option value="57">57</option><option
value="58">58</option><option value="59">59</option>
```

```
</select>
```

```
&nbsp; <select id="InputMeridian" name="InputMeridian" title="Meridiem">
```

```
<option value=""> -- </option><option value="AM">AM</option><option value="PM">PM</option>
```

```
</select>
```

```
</p><p class="ItemThree IndexText00"><label for="CN1">Entry ID:</label></p><p class="ItemThree
IndexText01"><input type="text" autocomplete="off" id="CN1" name="CN1" title="CN1"
maxlength="3" style="width:2.31em;" value=""/> - <input type="text" autocomplete="off" id="CN2"
name="CN2" title="CN2" maxlength="3" style="width:2.31em;" value=""/> - <input type="text"
autocomplete="off" id="CN3" name="CN3" title="CN3" maxlength="4" style="width:2.98em;"
value=""/> - <input type="text" autocomplete="off" id="CN4" name="CN4" title="CN4" maxlength="3"
style="width:2.31em;" value=""/> - <input type="text" autocomplete="off" id="CN5" name="CN5"
title="CN5" maxlength="4" style="width:2.98em;" value=""/> - <input type="text" autocomplete="off"
id="CN6" name="CN6" title="CN6" maxlength="5" style="width:3.65em;" value=""/></p><div
id="Buttonholder"><input type="submit" id="NextButton" name="NextButton" value="Start"
/></div><ul class="languageOption"><li><a href="Index.aspx?LanguageID=es-
US">Español</a></li></ul></div>
```

```
</form>
```

```
<div id="contenttrailer" class="pusher"> </div>
```

```
</div>
```

```
<div id="middleextrabottom"> </div>
```

```
</div>

<div id="footer">

<ul id="footerL">

<li id="footerPP"><a href="Projects/_globalconfigs/text/pdf/smgprivacypolicy/SMG_PP_US.pdf"
onclick="window.open(this.href); return false;">SMG Privacy Policy</a></li>

<li id="footerPP"><a href="Projects/_globalconfigs/text/pdf/termservice/SMG_TOS_US.pdf"
onclick="window.open(this.href); return false;">SMG Terms of Service</a></li><br/>

<li id="footerPP"><a
href="PContent.aspx?Page=Winners&c=311014"{TargetBlank=""}>Sweepstakes Winners</a></li>

<li id="footerPP"><a
href="DContent.aspx?Page=SweepstakesRules&c=311014"{TargetBlank=""}>Sweepstakes
Rules</a></li>

<li id="footerPP"><a
href="PContent.aspx?Page=PrivacyPolicy&c=311014"{TargetBlank=""}>Privacy Policy</a></li>

<li id="footerCR">&copy; 2018 <a href="https://www.smg.com" target="_blank">SMG</a>. All rights
reserved.</li>

</ul>

</div><div id="footerpush"></div></div><div id="footerframe"></div></body>

</html>
```

[end]

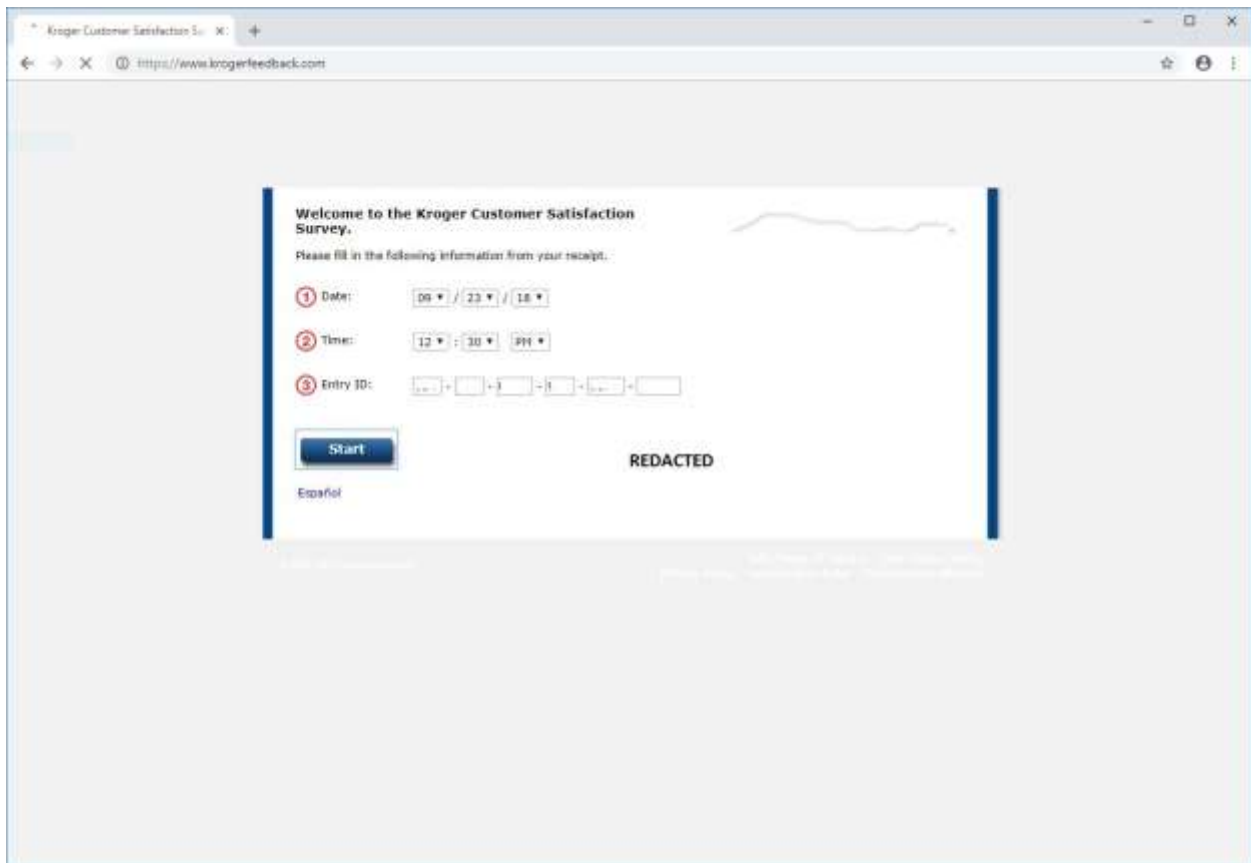
Survey screen shot captures here START

Next

Picture here

Next 3

Picture here



Next 4

Picture here (Survey photo 4)

Kroger Marketplace Customer S... X

https://www.krogerfeedback.com/Survey.aspx?cs=291214

Kroger Customer Satisfaction Survey

Upon completion of this survey, you will be given the opportunity to enter our sweepstakes. To be eligible, you must be a legal resident of the United States and 18 years of age or older. To view the official sweepstakes rules, click on the link at the bottom of the page.

If you have a loyalty card account, you can also receive 50 Fuel Points loaded directly to your account. You will need to enter your loyalty card number or alternate ID (the number you enter when checking out at the store) as part of this survey to receive your points.

Did you visit the Englewood location at 885 Union Rd. Englewood, OH?

Yes No

Next

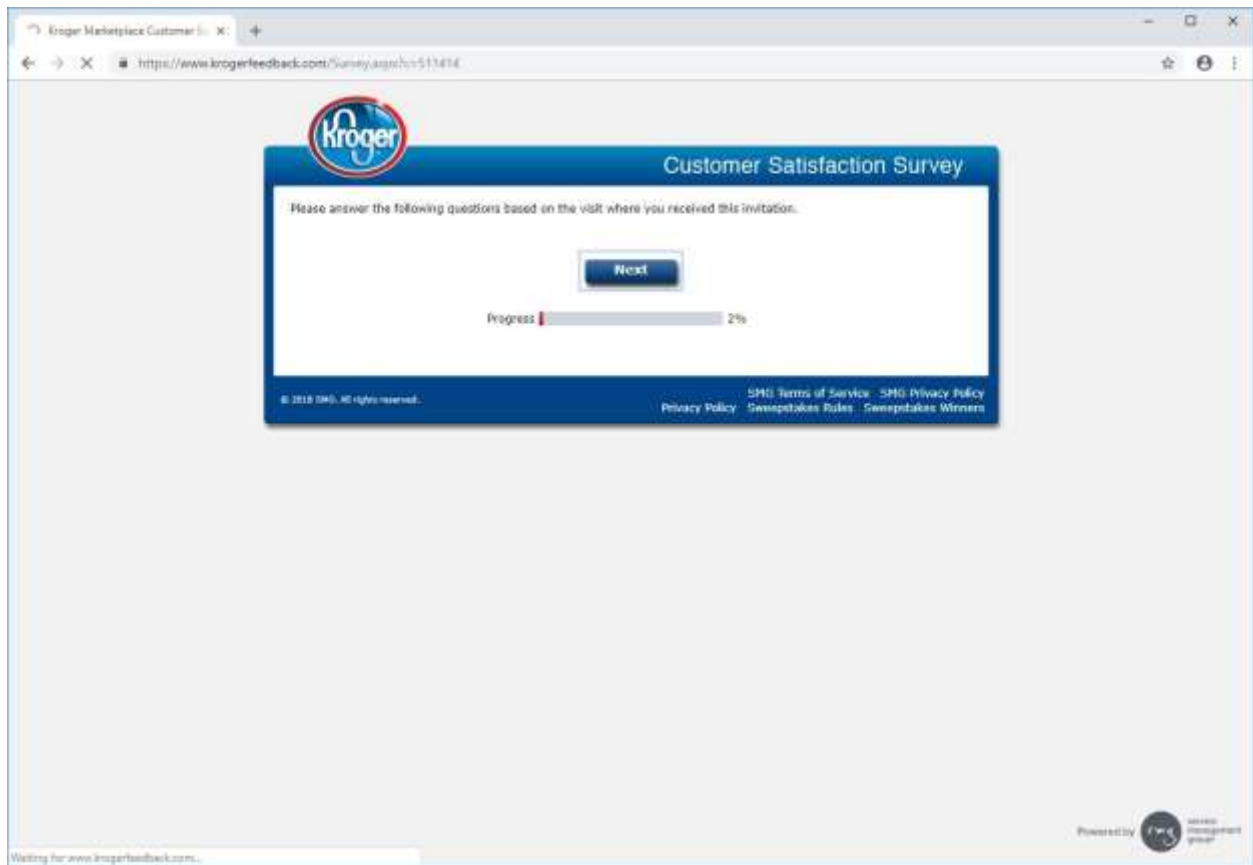
Progress | 1%

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Next 5

Picture here

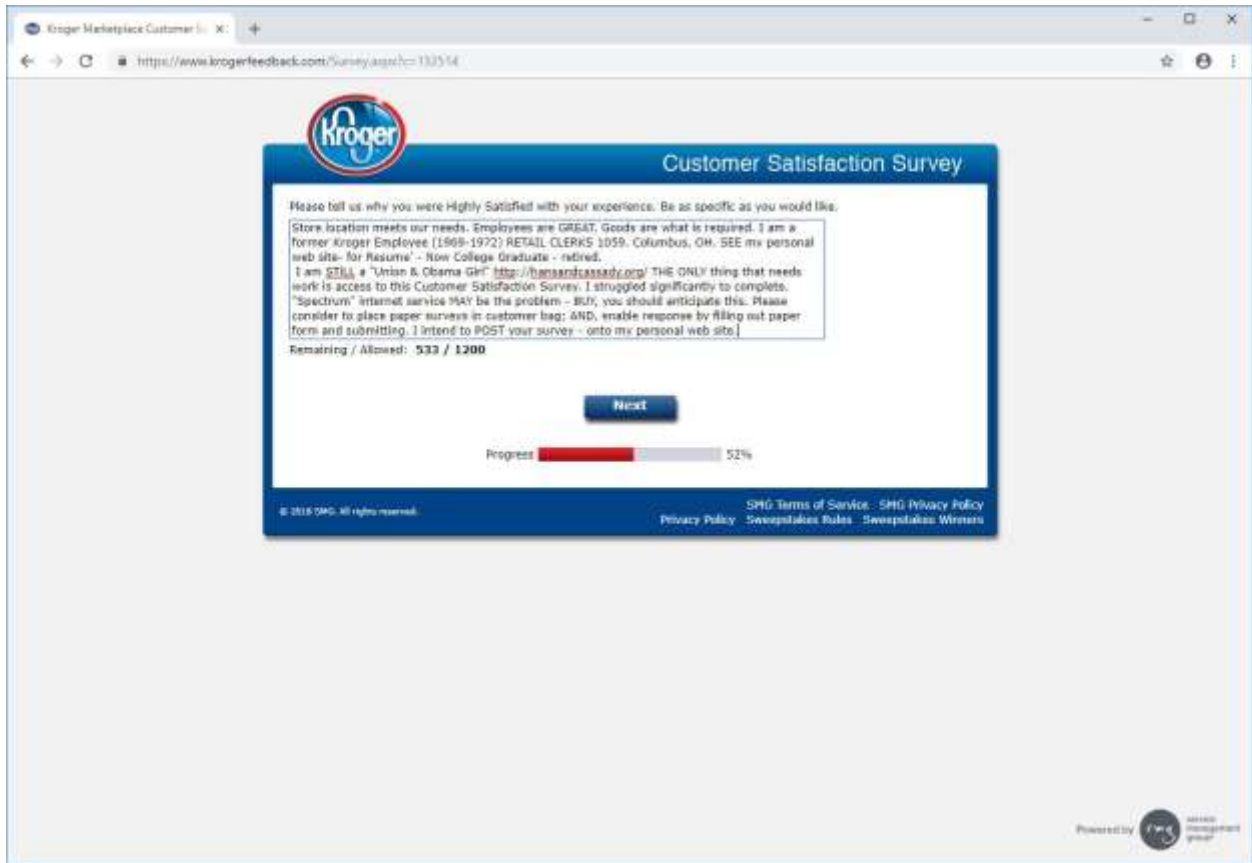


Next 6

Picture here

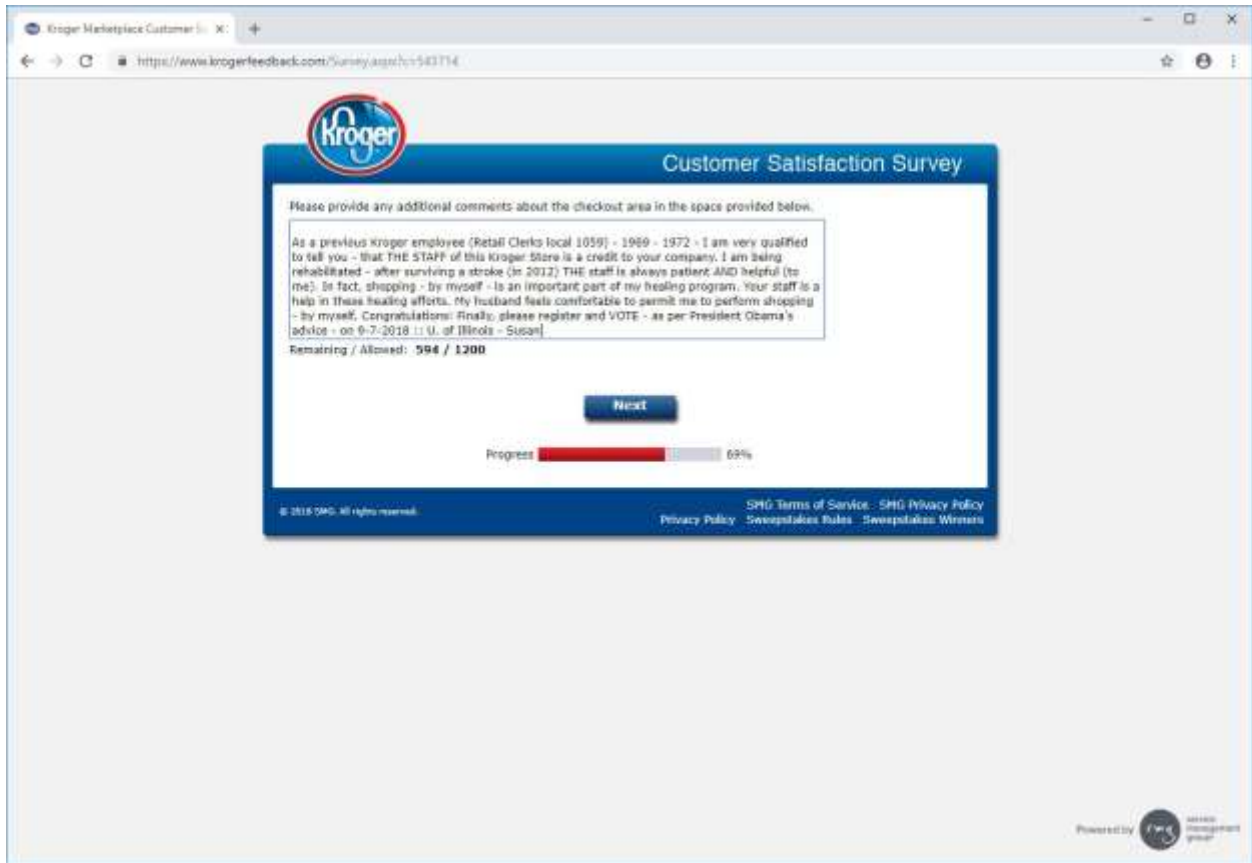
Next 7

Picture here



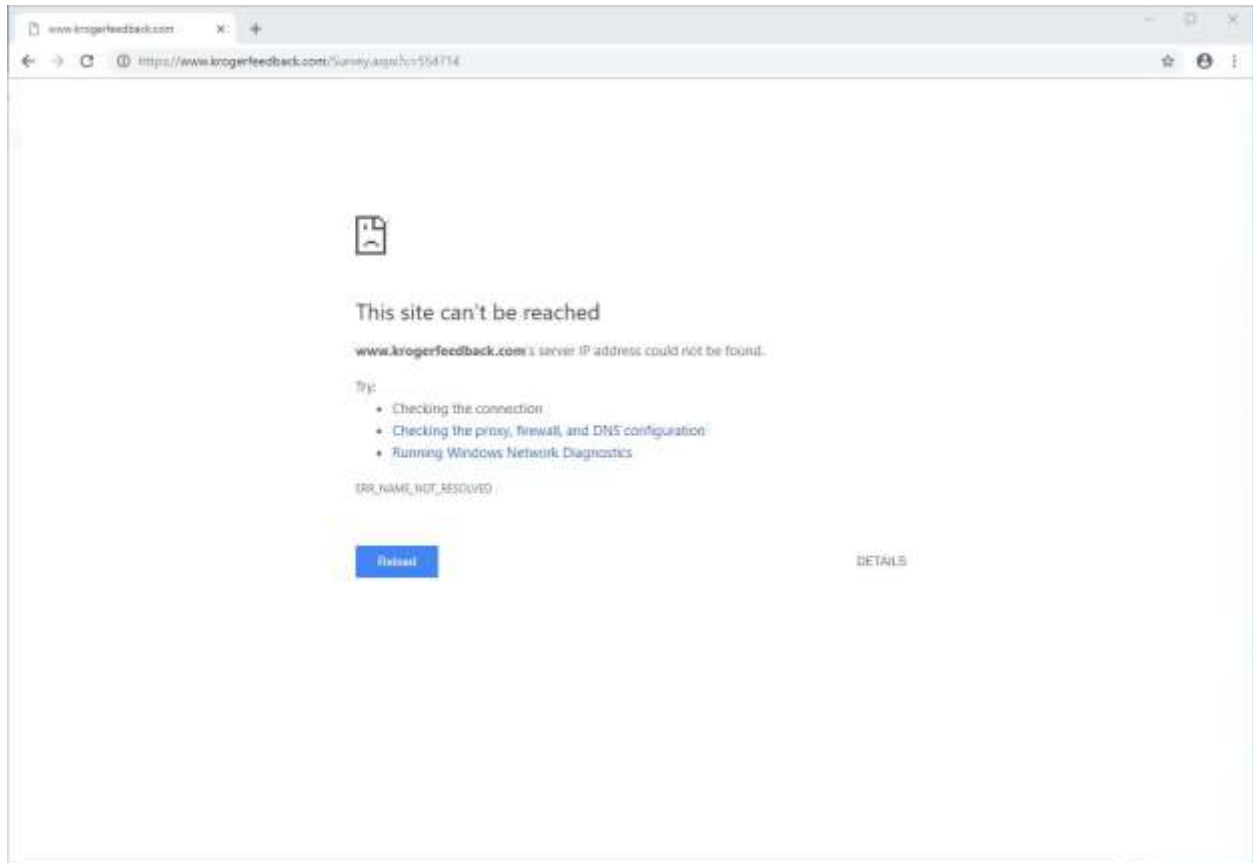
Next 8

Picture here



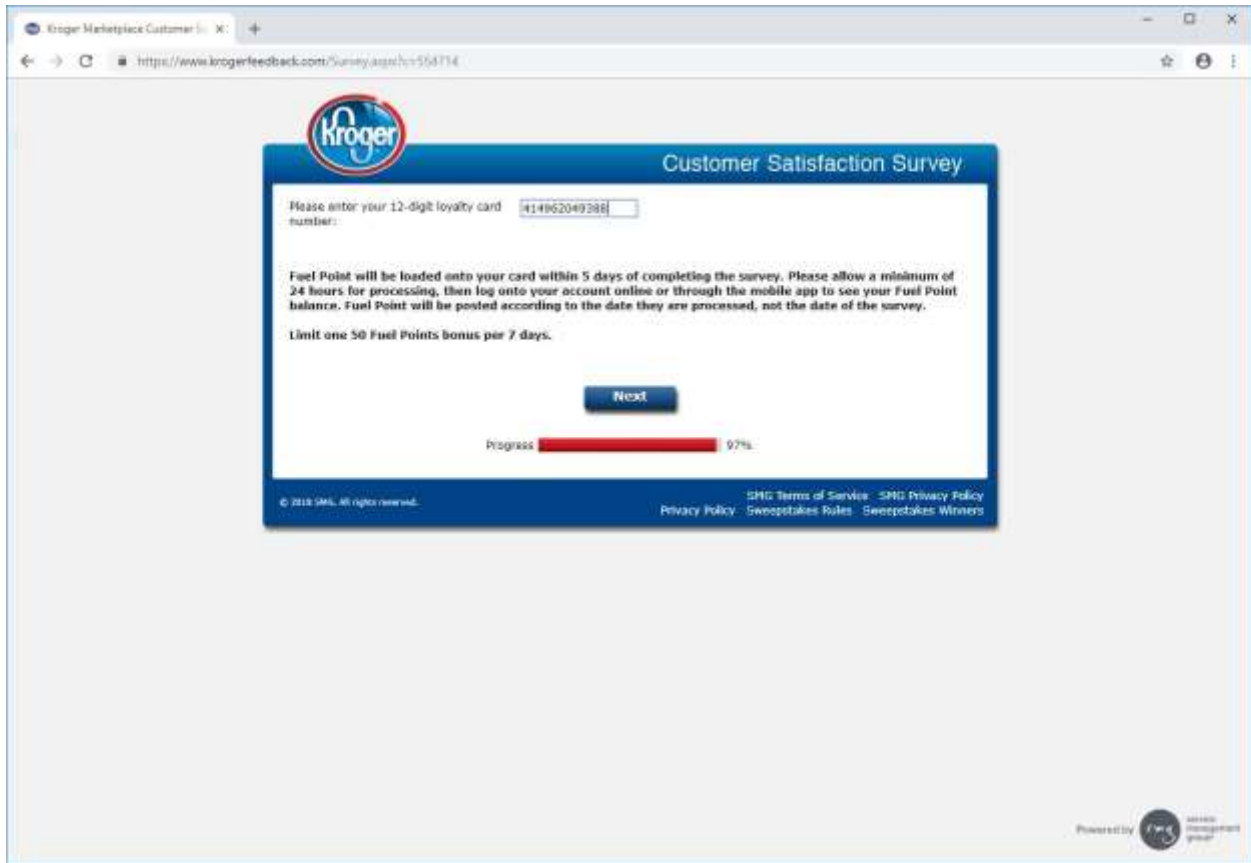
Next 9

Screen shot provided to document Customer Survey Response Issue



Next 10

Picture here



Next 11

Picture here

Kroger Marketplace Customer S: X:
 https://www.krogerfeedback.com/Survey.aspx?c=570015

Kroger Customer Satisfaction Survey

Thank you for your feedback. Please enter your contact information below. This information is being requested based on your responses to previous questions. See the Privacy Policy posted on the website for additional details about the use of your personal information.

First Name: Susan
Last Name: Neuhart
Address: REDACTED
Address: (line 2):
City: REDACTED
State: Ohio
Zip/Postal Code: REDACTED
Phone Number (ex. 355-355-1234): REDACTED
E-mail Address: REDACTED
Confirm E-mail: REDACTED
Are you 18 years of age or older? Yes

Next

Progress 100%

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Next (END)