Welcome to the Kroger Customer Satisfaction Survey.

"... powered by service management group* ..." LINK (https://www.smg.com/   )

- SMG Privacy Policy
- SMG Terms of Service

- Sweepstakes Winners
- Sweepstakes Rules
- Privacy Policy

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Welcome to the Kroger Customer Satisfaction Survey.

Please fill in the following information from your receipt.

Date:

[▼] / [▼] / [18 ▼]

Time:

[▼] : [▼] [▼]

Entry ID:

[ ] - [ ] - [ ] - [ ] - [ ] -
[ ]

[Start]

- Español

- <u>SMG Terms of Service</u>

- <u>Sweepstakes Winners</u>
  - <u>Sweepstakes Rules</u>
    - <u>Privacy Policy</u>

Customer interaction page > HTML code

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">

<html xml:lang="en" lang="en" xmlns="http://www.w3.org/1999/xhtml">

<head>

<title>Kroger Customer Satisfaction Survey - Welcome</title>

<meta content="text/html; charset=UTF-8" http-equiv="Content-Type" />

<script type="text/javascript">var AcceptedURLsArray = 'https://id.services.smg.com';</script>

<link rel="icon" type="image/x-icon" href="/Projects/KRO_CSI/images/favicon.ico" />

<link rel="shortcut icon" type="image/vnd.microsoft.icon"
href="/Projects/KRO_CSI/images/favicon.ico" />

<script type="text/javascript" src="/Common/jscript/Library.js"> </script>

<script type="text/javascript" src="/Common/jscript/DisallowIFrames.js"> </script>

<link rel="stylesheet" type="text/css" href="/Common/controls/BrandedInputs/BrandedInput.css" />

<script type="text/javascript" src="/Common/controls/BrandedInputs/BrandedInput.js"> </script>

<link rel="stylesheet" type="text/css" href="/Common/css/GlobalDesktop.css" /><!--[if lte IE 7.0]><link
rel="stylesheet" type="text/css" href="/Common/css/ie7.css" />

<![endif]-->

<!--[if lte IE 6.0]><link rel="stylesheet" type="text/css" href="/Common/css/ie6.css" />

<![endif]-->

<script type="text/javascript" src="Common/jscript/AutoTab.js"> </script>

<link rel="stylesheet" type="text/css" href="/Projects/KRO_CSI/css/Styles.css" /><!--[if lte IE 7.0]><link
rel="stylesheet" type="text/css" href="/Projects/KRO_CSI/css/IE7.css" />

<![endif]-->
```

<meta name="description" content="Welcome to the Tell Kroger Customer Satisfaction Survey. We value your candid feedback and appreciate you taking the time to complete our survey. www.tellkroger.com" />

<meta name="keywords" content="www.krogersurvey.com, *krogersurvey.com, Kroger Survey" />

</head>

<body class="IndexPage CouponEntry_Complex CouponEntry_Kroger CouponEntry_Kroger CouponEntry_Kroger CouponEntry_Complex_Kroger KrogerUS US US ComplexUS PharmacyStatus_N Show_Kroger_Receipt lightSurvey PreValidation DesktopMode">

<div id="outerframe" class="BrandedRblEnabled-JS BrandedOptEnabled-JS">

<div id="headerpush"> </div>

<div id="header">

<noscript>

<p>Kroger Customer Satisfaction Survey - Welcome</p>

</noscript>

</div>

<div id="middle">

<div id="middleextratop"> </div>

<div id="content">

<form method="post" id="surveyEntryForm" action="Survey.aspx?c=311014" autocomplete="off">

<div id="surveyQuestions" class="SurveyHolder"><!-- Modules --><input type="hidden" id="JavaScriptEnabled" name="JavaScriptEnabled" value="0"/><script type="text/javascript">if (document.getElementById("JavaScriptEnabled")) { document.getElementById("JavaScriptEnabled").value = "1"; } </script><input type="hidden" id="FIP" name="FIP" value="True"/><p class="IndexHeader">Welcome to the Kroger Customer Satisfaction Survey.</p>

<p class="IndexText">Please fill in the following information from your receipt.</p>

<p class="ItemOne IndexText00"><label for="InputMonth">Date:</label></p><p class="ItemOne IndexText01"> <select id="InputMonth" name="**InputMonth**" title="Month">

<option value=""> -- </option><option value="01">01</option><option value="02">02</option><option value="03">03</option><option value="04">04</option><option

value="05">05</option><option value="06">06</option><option value="07">07</option><option value="08">08</option><option value="09">09</option><option value="10">10</option><option value="11">11</option><option value="12">12</option>

</select>

/ <select id="InputDay" name="**InputDay**" title="Day">

<option value=""> -- </option><option value="01">01</option><option value="02">02</option><option value="03">03</option><option value="04">04</option><option value="05">05</option><option value="06">06</option><option value="07">07</option><option value="08">08</option><option value="09">09</option><option value="10">10</option><option value="11">11</option><option value="12">12</option><option value="13">13</option><option value="14">14</option><option value="15">15</option><option value="16">16</option><option value="17">17</option><option value="18">18</option><option value="19">19</option><option value="20">20</option><option value="21">21</option><option value="22">22</option><option value="23">23</option><option value="24">24</option><option value="25">25</option><option value="26">26</option><option value="27">27</option><option value="28">28</option><option value="29">29</option><option value="30">30</option><option value="31">31</option>

</select>

/ <select id="InputYear" name="**InputYear**" title="Year">

<option value=""> -- </option><option value="17">17</option><option value="18" selected="selected">18</option>

</select>

</p><p class="ItemTwo IndexText00"><label for="**InputHour">**Time:</label></p><p class="ItemTwo IndexText01"> <select id="InputHour" name="InputHour" title="Hour">

<option value=""> -- </option><option value="01">01</option><option value="02">02</option><option value="03">03</option><option value="04">04</option><option value="05">05</option><option value="06">06</option><option value="07">07</option><option value="08">08</option><option value="09">09</option><option value="10">10</option><option value="11">11</option><option value="12">12</option>

</select>

: <select id="InputMinute" name="**InputMinute**" title="Minute">

<option value=""> -- </option><option value="00">00</option><option value="01">01</option><option value="02">02</option><option value="03">03</option><option value="04">04</option><option value="05">05</option><option value="06">06</option><option value="07">07</option><option value="08">08</option><option value="09">09</option><option value="10">10</option><option value="11">11</option><option value="12">12</option><option

value="13">13</option><option value="14">14</option><option value="15">15</option><option value="16">16</option><option value="17">17</option><option value="18">18</option><option value="19">19</option><option value="20">20</option><option value="21">21</option><option value="22">22</option><option value="23">23</option><option value="24">24</option><option value="25">25</option><option value="26">26</option><option value="27">27</option><option value="28">28</option><option value="29">29</option><option value="30">30</option><option value="31">31</option><option value="32">32</option><option value="33">33</option><option value="34">34</option><option value="35">35</option><option value="36">36</option><option value="37">37</option><option value="38">38</option><option value="39">39</option><option value="40">40</option><option value="41">41</option><option value="42">42</option><option value="43">43</option><option value="44">44</option><option value="45">45</option><option value="46">46</option><option value="47">47</option><option value="48">48</option><option value="49">49</option><option value="50">50</option><option value="51">51</option><option value="52">52</option><option value="53">53</option><option value="54">54</option><option value="55">55</option><option value="56">56</option><option value="57">57</option><option value="58">58</option><option value="59">59</option>

</select>

  <select id="InputMeridian" name="InputMeridian" title="Meridiem">

<option value=""> -- </option><option value="AM">**AM</option><option value="PM**">PM</option>

</select>

</p><p class="ItemThree IndexText00"><label for="CN1">Entry ID:</label></p><p class="ItemThree IndexText01"><input type="text" autocomplete="off" id="CN1" name="CN1" title="CN1" maxlength="3" style="width:2.31em;" value=""/> - <input type="text" autocomplete="off" id="CN2" name="CN2" title="CN2" maxlength="3" style="width:2.31em;" value=""/> - <input type="text" autocomplete="off" id="CN3" name="CN3" title="CN3" maxlength="4" style="width:2.98em;" value=""/> - <input type="text" autocomplete="off" id="CN4" name="CN4" title="CN4" maxlength="3" style="width:2.31em;" value=""/> - <input type="text" autocomplete="off" id="CN5" name="CN5" title="CN5" maxlength="4" style="width:2.98em;" value=""/> - <input type="text" autocomplete="off" id="CN6" name="CN6" title="CN6" maxlength="5" style="width:3.65em;" value=""/></p><div id="Buttonholder"><input type="submit" id="NextButton" name="NextButton" value="Start" /></div><ul class="languageOption">
Español
</div>

</form>

<div id="contenttrailer" class="pusher"> </div>

</div>

<div id="middleextrabottom"> </div>

</div>

<div id="footer">

<ul id="footerL">

<li id="footerPP">SMG **Privacy Policy**

<li id="footerPP">SMG **Terms of Service**

<li id="footerPP">Sweepstakes **Winners**

<li id="footerPP">Sweepstakes Rules

<li id="footerPP">Privacy Policy

<li id="footerCR">© 2018 SMG. All rights reserved.

</div><div id="footerpush"></div></div><div id="footerframe"></div></body>

</html>

[end]

Survey screen shot captures here START

Next

Picture here

Next 3

Picture here
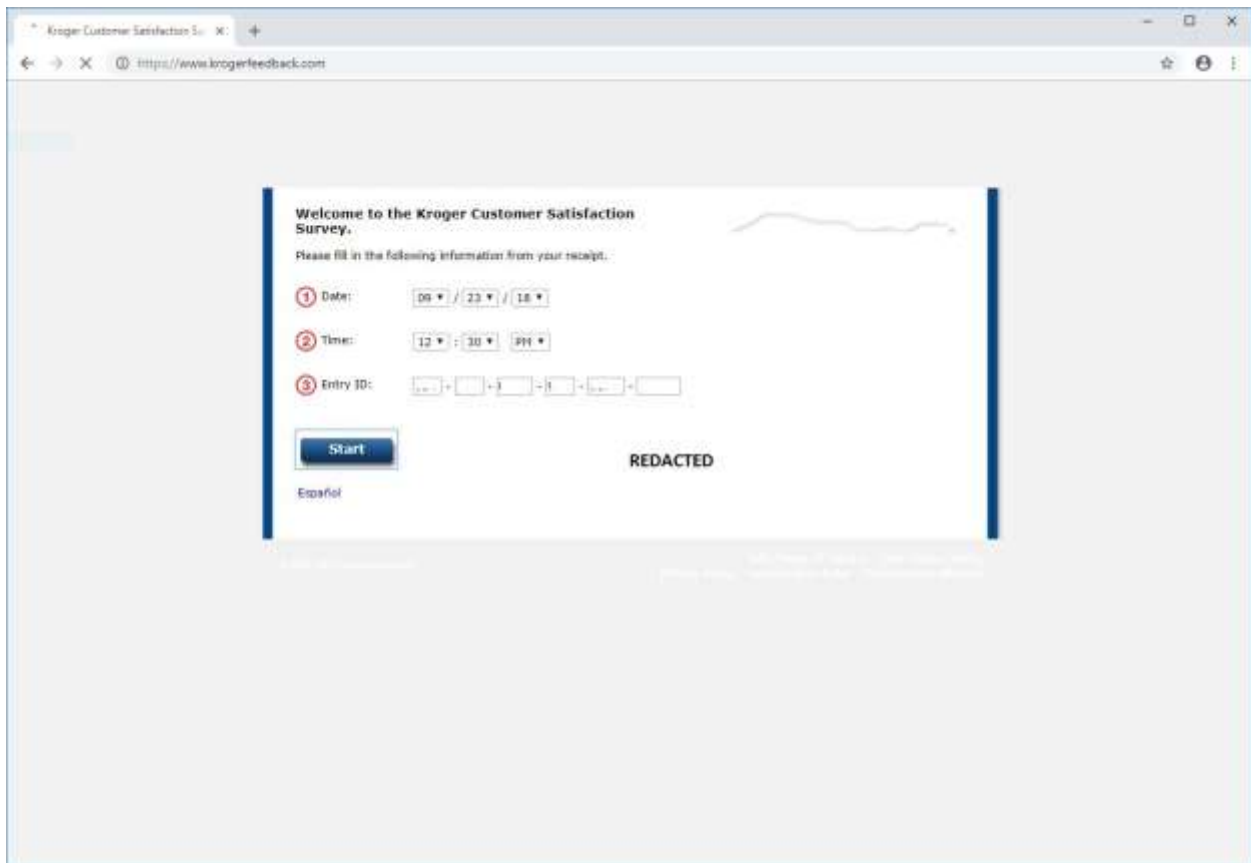
Next 4

Picture here (Survey photo 4)

Next 5
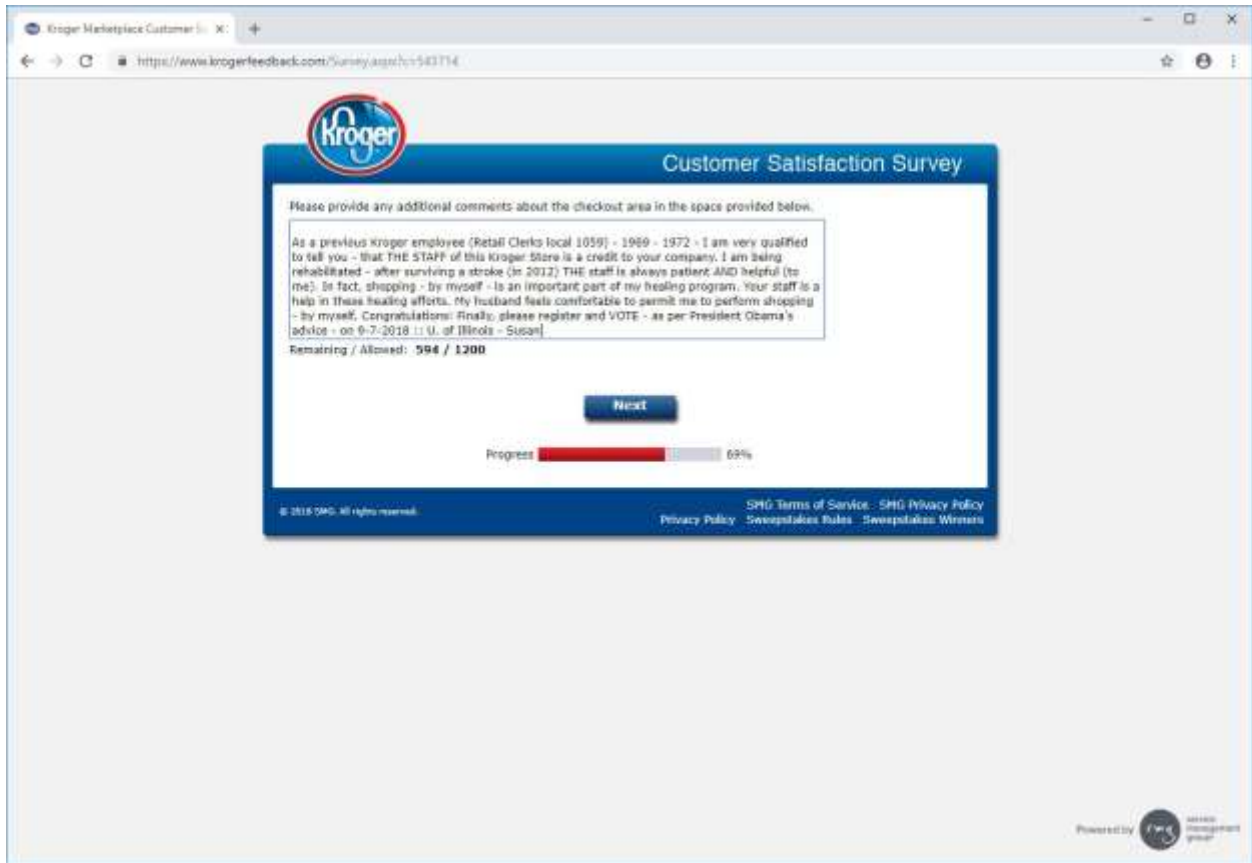
Picture here

Next 6

Picture here

Next 7

Picture here
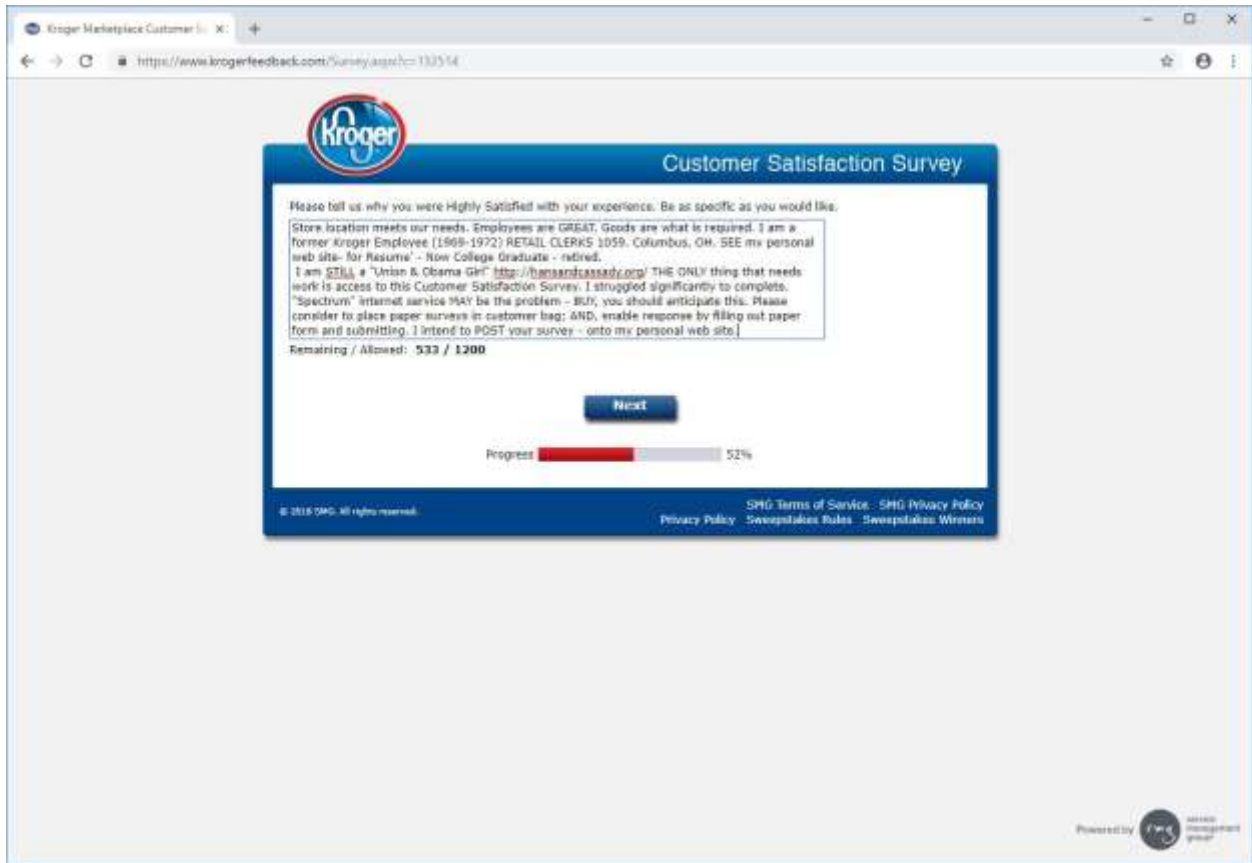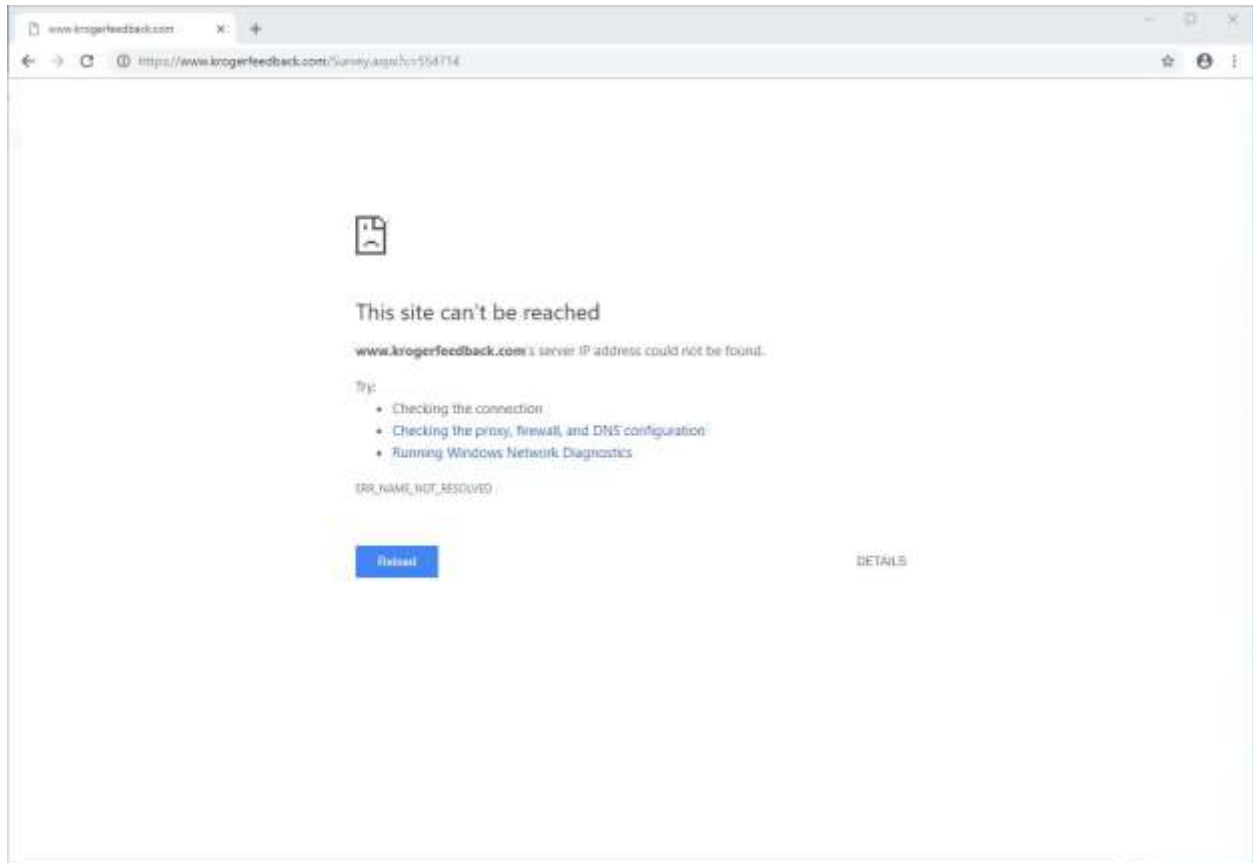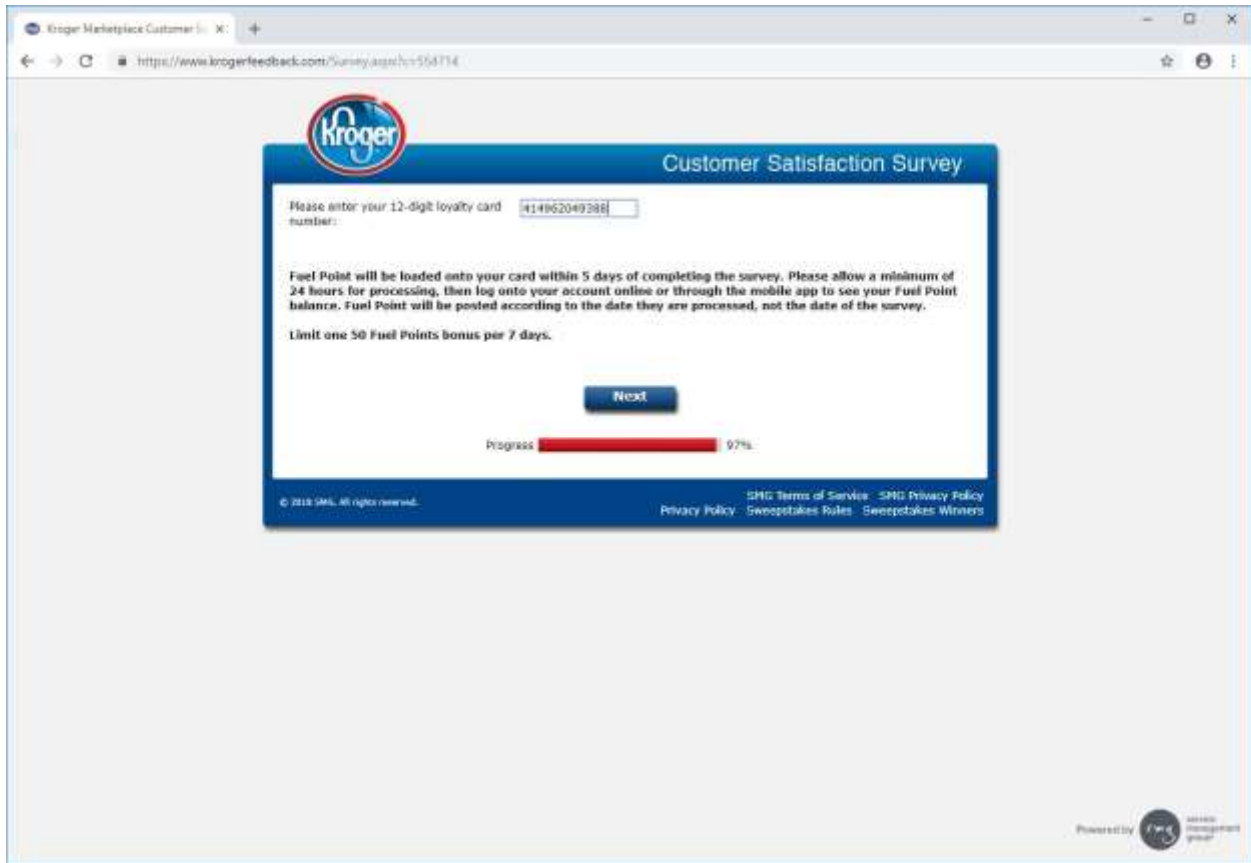

Next 8

Picture here

Next 9

Screen shot provided to document Customer Survey Response Issue

Next 10

Picture here

Next 11

Picture here

Next (END)