

----- Original Message -----

Subject: RE: "WHO" - at the FBI - signed for my document - that was sent USPS "registered" and "certified"
Date: 2017-08-23 18:10
From: Use contact form
To: kathleen.a.seim@usps.gov,david.g.vanallen@usps.gov
Reply-To: Use contact form

Date: 8-23-2017

Dear Ms. Seim, Kathy [**USPS - Business Service Network Specialist**],

Someone - stating your name ("Kathy") and a telephone number very similar to yours (513 - 684 - 8035) did telephone me (today) - about my "letter inquiry" - in fact, made to USPS employee David Van Allen. They left a message stating that "I should telephone them back." I presume, this person is referring to my message to : OHIO USPS Media Representative David Van Allen, david.g.vanallen@usps.gov, 216-443-4596 (date 8-21-2017) **shown below**. This is the only USPS "letter inquiry" that I have made. I googled the telephone number (stated) and "USPS" and "kathy" - and located you - within a USPS document - which I have saved to my personal web site:

http://www.hansandcassady.org/LocalRMCCoordinators_USPS_Search-results513-684-8035-pdf.pdf < Please click to see USPS "coordinators" contact information - saved to my web site - including yours.

Ms. Seim, **1) How this person came into possession of my unpublished telephone number - I do NOT know!** Please shed light on this - if you can. **2) I prefer to communicate further - about my "letter inquiry" shown below - using a written mode - only.** This will make it more convenient - and possible (in fact) for my *personal* web site viewers - to see the professional manner - in which the USPS handles "letter inquiries" - from the USA public [which they state they serve] - Specifically, "inquiries" such as mine (shown below). **WE look forward to your USPS reply - in written mode.** Please use my email address - or, my web site CONTACT form. Again, I look forward to the USPS reply to my question posed - to Mr. Van Allen [on August 21, 2017] . My question appears below (in context). My USPS Package Tracking Numbers also appear.

"... I want to know "WHO" - at the FBI - signed for my document - that was sent USPS "registered" and "certified" to a person at the FBI. Also, what became of my document? Was it delivered to the person that it was addressed to? "

[info in USPS document] Kathy Seim :: New York Metro :: Business Service Network Specialist kathleen.a.seim@usps.gov Postmaster 513 684 5015

Very truly, - Susan Marie CASSADY-
Neuhart (<http://www.hansandcassady.org/>) < My personal web site

----- Original Message -----

Subject: "WHO" - at the FBI - signed for my document - that was sent USPS "registered" and "certified"
Date: 2017-08-21 19:35
From: Use CONTACT form
To: david.g.vanallen@usps.gov
Reply-To: Use CONTACT form

DATE: 8-21-2017

Email TO: david.g.vanallen@usps.gov

And also - Via WWW Form - to my USA Congressional Representatives: Ohio, District 10 [Turner] and Senators Brown and Portman. Sent to: [\[OH10: Mike Turner\]](#) [\[OH Senator Sherrod Brown\]](#) [\[OH Senator Rob portman\]](#)

8 -21-2017, OHIO USPS Media Representative David Van Allen, david.g.vanallen@usps.gov, 216-443-4596

Dear Mr. Van Allen (Media Representative - USPS)

AND_USA Congressional Representatives: Ohio, District 10 [Turner] and Senators Brown and Portman.

I am a retired person - a voting constituent - with a "personal" web site - which, I post items - such as this - onto.

Thus, I am a member of the "New Media".

My web site can be easily found - by "google - ing" terms : Susan Cassady Congressman Mike Turner Ohio Senators Brown Portman HR676. I do not charge any fees - to view the information posted - to my "personal" web site (by me). There are no advertisements instilled there.

<http://www.hansandcassady.org/> < My personal web site.

Today, 8-21-2017, I telephoned USA FBI headquarters (202) 324-3000. A person answered the telephone and ask me to state the reason for my call. I stated the reason for my call. *"I am holding a USPS receipt for Registered and Certified mail in my hand. I am not able to read the name of the person that signed (at the FBI Headquarters) for my document."*

I stated that the USPS document (of interest) has been scanned - and, appears on my "personal" web site. I ask (the FBI employee) would you like to know the URL of the scanned image? The person stated "no".

In fact, the image can be seen at http://www.hansandcassady.org/Certified_REG_receipt_Dawn_Birthday_Card.png

The FBI employee then ask me: 1) "Are you an FBI agent? I stated no. 2) The person then ask me: "To whom was the document addressed?" I stated the information - on my document envelope. "[Dawn M. Burton, Deputy-Chief of staff \[FBI\]](#). Address: 935 Pennsylvania Ave." I was (then) telephone transferred to the FBI? "mail room" - I believe. A person did answer the telephone after several

rings. After a short conversation - where my concerns were not addressed - the telephone connection dropped. I perceived this as - the FBI "Mail Room person" hung up on me.

<https://www.fbi.gov/contact-us/fbi-headquarters>

Contact FBI Headquarters

FBI Headquarters

935 Pennsylvania Avenue, NW

Washington, D.C. 20535-0001

(202) 324-3000

Mr. Van Allen, I want to know "WHO" - at the FBI - signed for my document - that was sent USPS "registered" and "certified" to a person at the FBI. Also, what became of my document? Was it delivered to the person that it was addressed to?

My personal physical address is: ### redacted ####

redacted ##### < USPS package tracking number

redacted ##### < USPS additional package tracking number (supplied by USPS system)

https://www.usps.com/root/global/server_responses/anyapp_outage_apology.htm

Content received - when tracking number entered.

<https://emailus.usps.com/emailUs/iq/usps/request.do?forward=emailUs> USPS "out-of-order" message received - each time "email us" button clicked - using USPS web site - this date, 8-21-2017.

Should it be necessary - to resolve my issue - It appears my "local" FBI office is located in Cincinnati, Ohio.

The USA FBI states on their web site - URL = <https://www.fbi.gov/contact-us/fbi-headquarters> ; *"Note: At this time we do not have a national e-mail address for public questions or comments. Some of our local FBI offices, however, do have their own e-mail addresses."*

In fact, I was not able to identify ANY "local" FBI office that has an email address. However, I did "google" to obtain this information. The Cincinnati, Ohio, FBI office is managed by: Ms. Angela Byers. I chose not to use the FBI form supplied - to report cyber-crime activity. I chose not to telephone the Cincinnati office - because, they are not involved in the "delivery" of USPS mail.

I look forward to your reply to my questions - above.

Thank you - and kind regards. I am, Susan Marie Cassady