



Office of Client Rights

855 W. Mound Street,
Columbus, Ohio 43223
Telephone: 614.275.2621
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cro@fcss.us

November 9, 2017

*Susan Cassady-Nuehart
297 Springbrook Blvd.
Dayton, Ohio 45405*

Dear Ms. Cassady-Nuehart:

I am writing as a result of having received and approved your formal grievance to be processed on November 9, 2017. I sent the grievance to the Katie Congrove, Attorney and supervisor. Ms. Congrove will be in touch with you to arrange for a meeting regarding your concerns. Once the grievance has been filed, you must be able to meet with or discuss it with Ms. Congrove within thirty-calendar days or the opportunity to grieve will expire.

You are encouraged to attend this meeting or provide any evidence supporting your grievance.

If you have any questions about this process, please do not hesitate to contact my office.

Sincerely,

PROTECTING CHILDREN BY STRENGTHENING FAMILIES

A handwritten signature in black ink that reads "Lisha West". The signature is written in a cursive, flowing style.

*Lisha West, MSW
Client Rights Officer*

Office of Client Rights



Franklin County
**Children
Services**

Susan Cassidy-Nuehart
297 Springbrook Blvd.
Dayton, Ohio 45405-1651



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"Children will be tomorrow what we make of them today."

